

Document ID	Date	Revision	Initial publication	Document category
AAGS-SC-SA-2021-001	2021-11-29	1	2021-11-29	Information

**TLP:WHITE**

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## INFORMATION

We would like to inform you of an Advance Notification concerning potential vulnerabilities related to Visionline Access Management system impacting versions prior to 1.27.

Senior Care Business Area recommends customers always have the latest software and firmware installed to benefit from the latest functionality updates and security enhancements. We recommend updating to Visionline version 1.27.0 or later.

Rest assured safety and security remain at the core of what we do. Accordingly, we consistently monitor, assess, and optimize our protocols to better ensure the safety and security of our users and technology.

We continuously update our Security Resources Centers with the latest information related to security concerning our products and services and you can find more information about this Advance Notification: <https://www.assaabloyglobalsolutions.com/en/about-us/product-support/security-center/security-resources/>

## CONTACT INFORMATION

If you have any questions about this advisory, please contact our support on 1-800-225-8464.

You can also contact us via our new online support tool by registering at: <https://my.assaabloyglobalsolutions.com/assaabloy>

## REFERENCES

Senior Care Business Area adheres to a responsible disclosure policy as published on <https://www.assaabloyglobalsolutions.com/en/landing/senior-care/senior-care-security-center/>

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