

Document ID	Date	Revision	Initial publication	Document category
AAGS-SC-SA-2021-002	2020-12-21	2	2020-12-17	Information

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## INFORMATION

We were made aware of a publicly disclosed vulnerability (CVE-2021-44228) related to the commonly used Java logging utility Apache Log4j disclosed on 9-December-2021.

ASSA ABLOY Senior Care has identified several products unaffected by this vulnerability. For Visionline we're not aware of any Log4J vulnerabilities and for Visionline there is additional information, please find it here:

<https://www.assaabloyglobalsolutions.com/hospitality/documents/product-security-documents/AAGS-HOSP-SA-2021-001-%20v3.pdf>

As our investigation continues, we will provide updates for additional products. Hosted products and services are still under investigation. Our security teams have been actively monitoring our environments and updating our defense in depth tools. At this time, we have no evidence of any breach in our environment.

Rest assured safety and security remain at the core of what we do. Accordingly, we consistently monitor, assess, and optimize our protocols to better ensure the safety and security of our users and technology.

## CONTACT INFORMATION

If you have any questions about this advisor, please use

### US:

please contact our support on +1-800-225-8464, or our new online support tool by registering at: <https://my.assaabloyglobalsolutions.com/assaabloy>

### Phoniro (Scandinavia):

please contact our support on +46-20-4567200, or e-Mail [support@phoniro.se](mailto:support@phoniro.se)

### Focus Cura (Netherlands):

<https://www.focuscure.com/en/contact>

## REFERENCES

Apache's Disclosure: <https://logging.apache.org/log4j/2.x/security.html>

Our responsible disclosure policy as published on

<https://www.assaabloyglobalsolutions.com/en/landing/senior-care/senior-care-security-center/>

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