
















# Network Equipment

## Product Support Life Cycle for Network equipment

	<i>Launched and available for sales</i>	<i>Notification about end of project sales</i>	<i>Limited product portfolio available for sales/ Limited upgrades and updates/ Last time to buy notice</i>	<i>No commitment</i>
	<b>General Availability</b>	<b>End of Project Sales</b>	<b>AMS and Spare part Support Period</b>	<b>End of life</b>
Product Availability				✘
Sustaining Engineering				✘
Warranty and Repair				✘
Technical Support				✘
Spare Parts and Service				Based on Availability

General Availability

- **Product availability:** Launched and available for sales
- **Sustaining Engineering:** Upgrades, Updates and Service KIT
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to Service contract
- **Spare parts and Service:** Full spare parts support and Support according to Service contracts

#### End of Project Sales

- **Product availability:** Still available for Project Sales
- **Sustaining Engineering:** Upgrades, Updates and Service KIT
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to Service contract
- **Spare parts and Service:** Full spare parts support and Support according to Service contract

#### AMS and Spare parts Support Period

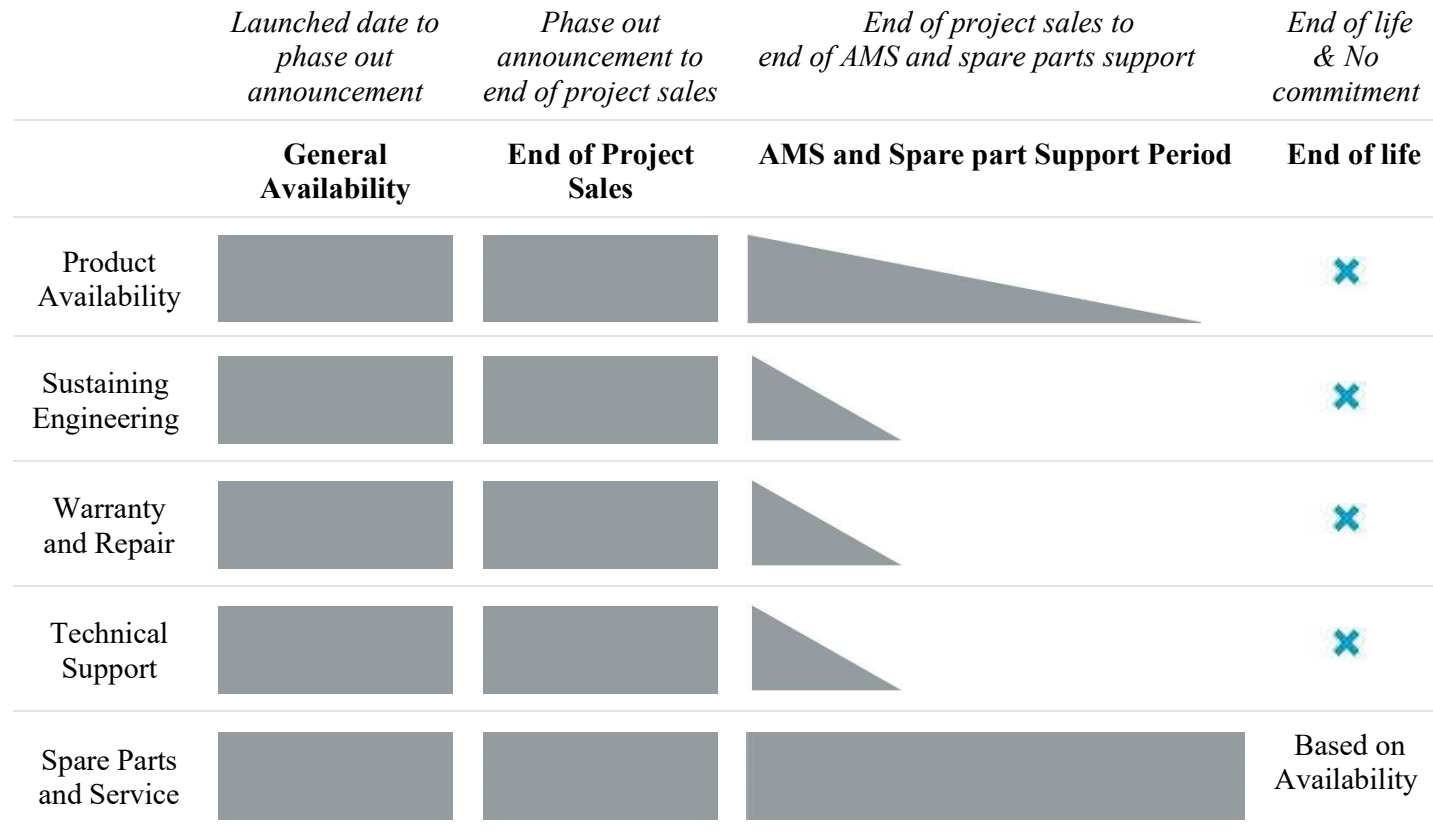
- **Product availability:** Limited product portfolio available for sales
- **Sustaining Engineering:** Limited Upgrades and Updates, Fixes only for critical security issues
- **Warranty and Repair:** Standard terms
- **Technical Support:** Support according to service contracts
- **Spare parts and Service:** Full spare parts support and Support according to Service contract

#### End of Life

- **Product availability:** Not available
- **Sustaining Engineering:** No commitment
- **Warranty and Repair:** Not available
- **Technical Support:** Limited technical support (managed case by case)

- Spare parts and Service: No commitment

### Timeline for the Product Life Cycle



**General Availability:** From Market availability to Phase out announcement.

**End of Project Sales:**

Network Equipment – Up to 1 year.

**AMS and Spare Parts Support Period:**

Network Equipment – Up to 9 years.

**End of Life:** No commitment.

*Note: During the Product Life Cycle period, spare parts might be replaced, become obsolete or retired due to different reasons, for instance from our suppliers' side. If you detect/identify an item within the spare part list that is not available for sales, please contact our customer service for clarification.*

*For detailed information regarding a certain product phase out please contact your [local representative](#) of ASSA ABLOY Global Solutions.*

**Network Equipment Legacy Table**

<i>PRODUCT NAME</i>	<i>MODEL NAME</i>	<i>HW/SW/FW/Protocols</i>	<i>LAUNCHED YEAR</i>	<i>PHASED OUT YEAR</i>	<i>END OF SYSTEM/SPARE PART SUPPORT</i>
HID/supported by VingCard	Omnikey 5021	HW	2010s	2016	2016
	Omnikey 5021	SW/FW	2010s	2016	2016
HID/supported by VingCard	Omnikey 6321	HW	2010s	2016	2016
	Omnikey 6321	SW/FW	2010s	2016	2016
HID/supported by VingCard	Omnikey 3121	HW	2011	2016	2016

	Omnikey 3121	SW/FW	2011	2016	2016
VingCard	Encoder KRF-2903	HW	2007	2012	2012
	Encoder KRF-2903	SW/FW	2007	2012	2012
VingCard	P68 Smart Card Encoder	HW	2007	2011	2011
	P68 Smart Card Encoder	SW/FW	2007	2011	2011
HW	Hardware				
SW	Software				
FW	Firmware				